

Mutual & Federal Centre

75 President Street, Johannesburg 2001
P O Box 1120, Johannesburg, 2000, RSA
Tel: 011 374 9111 Fax: 011 834 7810
www.mf.co.za

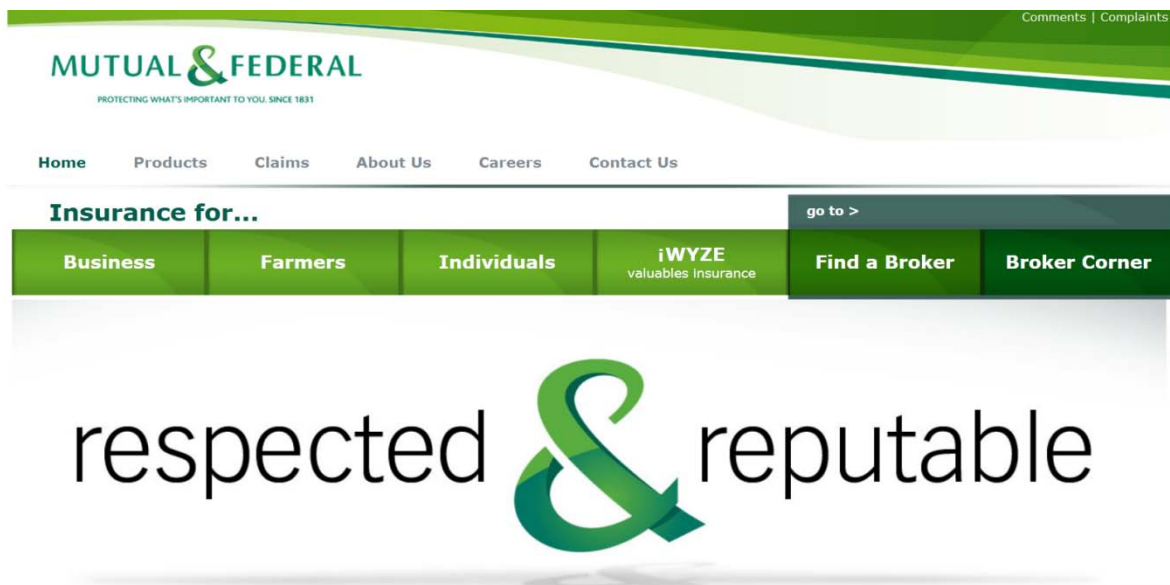
22 August 2011

Dear Intermediary

Mutual & Federal website

As our valued partners, we would like to personally inform you about some exciting changes on the Mutual & Federal website. Our website has undergone a revamp that reflects our new visual identity and positioning. This new look and feel is about ensuring that you and your customers are able to have a website that is customer-friendly and delivers value.

Once you are on www.mf.co.za, this is what you will see:



If you do not see the above you will need to download an application called Silverlight. If you do not have Silverlight installed on your machine, a pop-up will appear which will enable you to download it. This is a once-off installation.

Furthermore, you require Internet Explorer 7 or a later version to view this site. It also works with Firefox and Safari. If you are using Internet Explorer 6, please [click here](#) to download Internet Explorer 7.

You can also access the **Broker Corner** from the home page on the following locations:

- Under Contact Us, and
- Under the Silverlight banner on the Brokers Corner tab.

It is important to clear your cache so that you can free disc space. You can clear your cache by:

- Pressing control F5 or,
- Going to tools, internet options and then deleting the history and cookies.

If you still have problems logging into the Mutual & Federal Web Page, you can access **mf** online directly by going to www.mfonline.co.za.

If you have any queries, please email onlinesupport@mf.co.za or contact us on **0860 63 24 47**.

Kind regards

The Marketing team and **mf** online.